



Refund Policy

La Michoacana Meat Market Stores

If you are not satisfied with your purchase, you may return it for a full refund, credit or exchange for a like item. (Some restrictions may apply.)

Mandatory requirements for a refund:

- a) Original Receipt
- b) Customer ID and telephone number (for validation and follow up)
- c) Product to be returned must be in original store packaging
- d) Returns will be issued based on original method of payment. No cash refund without receipt.
- e) The Company reserves the right to limit or refuse any refund, credit or exchange when the purchase receipt is not present.

Time limits for refunds:

- a) For Perishable and Frozen Products** time limit is **48 hours (2 days)**.
- b) For Non - Perishable Products** time limit is **7 days** from time of sale

Additional requirements for Non-Perishable Products:

- a) The product must be closed and/or in original packaging
- b) If the product is **damaged once opened**, then an open package is acceptable

Products that are not eligible for Refunds>Returns:

- | | | |
|-------------------------------------|--------------|--------------------------------|
| * Deposits for any Custom Orders | * Gift Cards | * Over the counter medications |
| * Telephone Cards | * Beer/Wine | * Cigarettes/Tobacco |
| * Music/Sports Tickets (all events) | * Magazines | * Newspapers |

WIC or EBT Food Stamps:

- a) Items purchased with WIC cards can only be exchanged and will only be replaced with the same item. (No Exceptions)
- b) Items purchased with EBT Food Stamps can only be exchanged for other EBT Food Stamp approved item(s), unless customer requests a credit to their EBT account which may take several business days.

For any questions, complaints or further assistance specifically to address our Refund Policy as La Michoacana Meat Market's customer, please contact us at [\(713\) 547-4600](tel:7135474600) with your full name, phone number and description of your experience.

Thank you very much for your Business!!!